

 Select the 'Self Service' menu and then select 'Alerts'



2. Click the 'New Alert' button and select the desired type of alert from the drop-down menu

Create and manage alerts for your accounts. Enable/disable security alerts for account activity and edit delivery preferences for receiving alerts. Alerts are not in real time, there may be a delay between when transactions occur and when you receive an alert.									
Home	Messages	Money Movement \sim	Self Service \vee	Apply for a Loan	Open an Account	Settings 🗸	Log Off		
Ale	erts								Account Alert
SECURITY ALERTS (18)								History Alert	
Edit Delivery Preferences								Online Transaction Alert	
Alert me when an external transfer is authorized.									
Alert me when a computer/browser is successfully registered							<u>An</u>		

Account Alerts

- 1. Select an 'Account'
- 2. Select the 'Amount' comparison
- 3. Enter the 'Amount'
- 4. Select the 'Alert Delivery Method'
- Enter the target delivery value
 Click 'Create Alert'

-Back to Alerts

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New Account Alert

Aco	ou	nt	

IL HELOC 20 Yr Am Loan XXXXX1576 \$50,615.50	~
Account balance type	
Current Balance	\sim
Amount	
More than Less than Exactly	
\$	1.00
Alert Delivery Method	
Email	\checkmark
Email Address	
test@fidelitybank.com	
Go back	Create Alert

History Alerts

- 1. Select a 'Transaction Type'
- 2. Select the amount and corresponding comparison
- 3. Select the 'Account'
- 4. Select the 'Alert Delivery Method'
- Enter the target delivery value
 Click 'Create Alert'

New History Alert

Transaction Type

Debit Transaction Credit Transaction	Check Number	Description		
Amount				
More than Less than Exactly				
\$		1.00		
Account				
IL HELOC 20 Yr Am Loan XXXXXX1576 \$50,615.50				
Alert Delivery Method				
Email		\sim		
Email Address				
test@fidelitybank.com				
Go back	Create	Alert		

Online Transaction Alerts

- Select a 'Transaction' type
 Select the 'Account'
- 3. Select the 'Status' of the transaction
- 4. Select the desired 'Alert Delivery Method'
- 5. Enter the target delivery value
- 6. Click 'Create Alert'

← Back to Alerts

New Online Transaction Alert

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Go back

Create Alert

Security Alerts

1. Select 'Edit Delivery Preferences to modify how and where to receive security alerts.

Alerts	(+) New Alert
SECURITY ALERTS (18)	^
Edit Delivery Preferences 🗲	
Alert me when an external transfer is authorized.	-0
Alert me when a computer/browser is successfully registered.	0
Alert me when my password is changed.	•
Alert me when secure access code contact information is changed.	-0
Alert me when my login ID is changed.	-0
Alert me when the process to add an external account is started.	-0
Alert me when forgot password is attempted for my login ID.	-0
Alert me when an invalid password for my login ID is submitted.	-0
Alert me when the forgot password process is attempted unsuccessfully.	8
Alert me when an invalid secure access code is submitted.	8

2. Modify how and where to receive security alerts 3. Select 'Save'

Delivery Preferences

EMAIL ADDRESS

Email Address

PHONE NUMBER

Country United States \sim Phone Number

SMS TEXT NUMBER

Message and data rates may apply. Expect 1 message/transaction.

Country

United States

Phone Number

Agree to Terms & opt in for SMS alerts

Terms and Conditions

Cancel

For further assistance, please call customer service: Fidelity Bank - 800.658.1637 Oklahoma Fidelity Bank- 800.757.0464

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